

---

## *Cancun Hub Q & A*

---

1. Presenting a negative PCR test performed 72 hours prior to departure and a negative PCR test upon arrival at the hotel is a mandatory requirement to enter the event bubble. In certain countries, especially in Europe, a CT value (CT value above certain number) can be provided to the ones who have recovered from COVID-19 and their PCR test is still positive. This might be accepted by some airlines as well. Will this be applicable and accepted Cancun Hub?

No. The CT value is not applied and recognized in majority of countries, including Mexico and only positive or negative test results are considered as valid result, and the testing labs of those countries are not able to provide the test with CT value either. In addition, there is still risk of getting infected during the days between the test before travelling and entering the bubble, i.e. during travel on the airplane or in the airport, etc. Therefore, to enter the bubble in Cancun Hub, a negative PCR test performed 72 hours prior to departure and a negative PCR test upon arrival is mandatory.

2. Can participants use fabric masks?

As per the recommendation of the FIVB Medical Commission and local medical team, following masks (in order) can be used at the Cancun Hub Bubble.

- KN95
- FFP2
- Surgical Masks

**Fabric and washable masks are not allowed at the Cancun Hub Bubble. This is to mitigate the risk as much as possible.**

3. Is it necessary/mandatory to wear masks at the gym?

Use of mask at the indoor gym is mandatory.

For the outdoor gym, where social distancing of minimum 1.5m can be respected, participants can train without a face mask. The minimum 1.5m social distancing must be respected at all times.

4. What will be the procedure if the antigen test result is positive, while the PCR test conducted afterwards is negative?

For such cases, if concerned individual does not have any symptoms and the PCR test is negative, no quarantine will be required. In case of symptoms, upon decision of the Medical Delegate and COVID-19 Officer, the person concerned can be quarantined and then tested in 48 hours.

5. Will participants be able to have access to the ocean while in the bubble?

Participants can have access to the ocean only during the time schedule specified by the local organizer and always respecting the social distancing of minimum 1.5m. The access will be supervised by the local organizer and Marine staff.

Participants are not allowed to use the ocean out of the specified schedule.

6. What is the COVID-19 and hygiene protocol for the individuals who have been vaccinated.

Vaccinated individuals must follow the same regulations and protocol as others. This includes PCR tests prior to travel and upon arrival, regular antigen tests, use of masks, social distancing, etc. (further information regarding the COVID-19 protocol available at [Useful Information - Cancun Hub - three events webpage](#)  
In case of positive test result, same regulations will be applied.

7. In regard to close contact, if a mask is worn during the contact (i.e. more than 15 minutes in open air space with less than 1.5m distance) will the person be identified as close contact?

In normal circumstances if a mask is worn, the person will not be identified as a close contact. However, depending on the situation, decision of the Medical Delegate and COVID-19 officer will prevail.

Note: Roommates are considered as close contact regardless.

8. Would it still constitute a close contact if the medical provider (i.e. physiotherapist) is wearing a KN-95 mask, Face Shield, and outdoors while the athlete being treated is also wearing a KN-95 mask. Tables and any equipment will also be thoroughly sanitized in between each athlete.

In case above criteria is respected, an athlete treated by medical staff/physiotherapist will not be considered as close contact should medical staff test positive.

The same can be applicable if a player treated by the medical provider tests positive, meaning that the medical provider won't be considered as close contact. However, depending on the circumstances, decision of the Medical Delegate and COVID-19 Office will prevail.

Please note that it is responsibility of the players and medical provider to verify that each person is equipped with the above protection items and that facilities are well sanitized. And the above measurements are promoted as good exercise for all physiotherapists in the bubble to follow.

9. If the medical provider treats athlete A followed by Athlete B and then Athlete A tests positive, is Athlete B considered a close contact and thus would need to be quarantined?

No.

In general, contact of a close contact is not identified as close contact. Meaning that Athlete B (contact) who has been in contact with the medical provider (close contact) is not identified as close contact for Athlete A.

Please note that if criteria indicated in the previous question is respected, the medical provider should not be identified as close contact for Athlete A.

10. Does having direct physical contact mean you are a close contact regardless of the amount of time spent with an individual Even if the precautions mentioned above (sanitizing, mask, face shield) are in place?

In case of medical providers, if requirements explained in question 8 are respected, the person concerned will not be identified as close contact.